

This form requires the free Adobe Acrobat reader which can be downloaded [here](#).

Kwik Tek offers a Limited Warranty on all products:

Inflatables: 90 days from date of purchase
Other Items: 1 year from date of purchase

We do NOT warranty items with expired warranties under any circumstances.

If your product is still under warranty, please email the following to amber@airhead.com;

Name: _____

Shipping Address: _____

Phone Number: Cell _____ Home _____

Product Model No.: _____ Product Name: _____

Description of the Problem:

Proof of Purchase: Please scan & attach your receipt. Warranties cannot be processed without a receipt.

Photo of the Defect: Please attach a photo if possible.

Inflatable Product Batch No. _____ (printed next to the valve or on the Warranty Hangtag sewn to the cover on the underside of the valve flap, or near the valve).

Please allow 1-3 business days for your warranty to be processed. We will respond via email with our disposition relative to your claim. We may require you to send the damaged item or a part from the item. If we replace the item or a part, it will be shipped via UPS, Fed Ex or US Mail as soon as possible. We will email the UPS or Fed Ex tracking number to you.

PLEASE DO NOT CALL OR EMAIL WHILE WE'RE PROCESSING YOUR CLAIM!

Thank you for your time and consideration,

Amber Bliss
Kwik Tek, Inc.

SHIPPING INSTRUCTIONS

SHIP TO:

Name: _____

Address: _____

Suite / Unit No.: _____

City, State, Zip: _____

Email Address: _____

Cell Phone: _____ Home Phone: _____

Special Instructions: _____

SHIPPING & HANDLING †

Warranty parts are shipped @ no charge within the Continental U.S. You may wish to receive your replacement parts sooner for an extra fee.

2nd Day Air: Published Price (minimum. \$50.00)

Next Day Air: Published Price (minimum \$100.00)

***Orders placed after 12:00 pm Mountain Time will be shipped the following day.**

CREDIT CARD: VISA MASTERCARD

Name on Card: _____

Card No. _____

Expiration Date: _____

Please email or fax to Amber Bliss at Kwik Tek, Inc.

amber@airhead.com

1-800- (Toll free fa

Please fill out the form above and save it to your hard drive. If emailing, attach the form to an email to amber@airhead.com. If faxing, print out the pages of this form and fax to the number above.